

# All The FAQs!

## Frequently Asked Questions About LTA Subscriptions

April 22, 2021

### **What are the benefits of LTA subscriptions?**

Subscribers to our full 6-show season for 2021-2022 receive preferred seating and a substantial savings in per-show ticket prices and service charges. Subscribers selecting our pick-3 option receive their seating choices before the general public. All subscribers receive our deep appreciation for being valued community supporters of LTA!

### **How long do I have to join as a subscriber?**

The Early Bird deadline is June 4, 2021. Once the Early Bird deadline has passed, prices may increase. And no subscriptions can be accepted once our first show of the season has opened.

### **How will COVID affect the 2021-2022 season?**

LTA will continue to follow all current health and safety standards set by governmental authorities while the COVID pandemic continues, and we will maintain our full participation in the ALX Promise program sponsored by the Alexandria Health Department and Visit Alexandria. As our new season begins, we expect our limited seating, face covering, and physical distancing requirements to continue much as they have this spring. This may, hopefully, change later in the season. But if you are unwilling or unable to comply with any of these health and safety precautions while you are at LTA, we advise you not to subscribe this season.

### **What about opening night parties?**

We are not currently scheduling opening night parties for the new season. We hope to resume these as the season progresses and conditions allow. When that happens, we will notify our first night subscribers so that you will have the opportunity to purchase party tickets.

### **What if I cannot attend a particular performance date chosen for me?**

Exchange your ticket for another performance date of the same show, give it to a friend to enjoy, or donate it back to the theatre as a tax deductible contribution.

### **How do exchanges work?**

Exchanges are available only to another performance of the same show, and should be requested at least 24 hours before the original performance time. An additional fee per ticket is only charged if moving to a more expensive performance day. Otherwise, exchanges are free for our subscribers. You can exchange your tickets by calling the LTA Box Office or by mailing in your tickets with an exchange form. Please allow ample time when using the mail.



**What is LTA's policy regarding refunds for unused portions of subscriptions?**

Generally, all ticket sales are final and we are unable to provide refunds once subscriptions are processed. If you cannot use your tickets for a show, please consider giving them to a friend to enjoy or donating them back to the theatre. However, if your performance is canceled by LTA, we will offer you the option of a refund, exchange, credit, or donation back.

**Where can I park near LTA?**

Street parking is available surrounding the theatre. Be sure to check parking signs since some areas have time restrictions or are metered. The Capital One Bank (on the corner of Wilkes and S. Washington Streets) allows our patrons to use their parking lot when they are closed. Public parking garages can also be found on King Street.

**What public transportation options are there?**

The King St-Old Town Metrorail station is located on King Street, Old Town Alexandria's main street. Both Yellow Line and Blue Line trains stop at the station. You can also take the free King Street Trolley along the length of King Street to within a few blocks of LTA. Bikeshares are also available at the Metrorail station. Or you may enjoy the 1 mile walk from the station to the theatre. More information is available online at [www.visitalexandriava.com/plan/maps-and-transportation/](http://www.visitalexandriava.com/plan/maps-and-transportation/).

**Where can I dine prior to my LTA performance?**

There are many wonderful dining options in Old Town Alexandria. For a complete online list of nearby restaurants and their operating status, go to [visitalexandriava.com](http://visitalexandriava.com).

**What if I lose or forget my tickets?**

Please contact the Box Office and we will gladly re-print your tickets.

**More questions? Feel free to ask away!**

Call the LTA Box Office at 703-683-0496 or email Box Office Manager Crissy Wilke at [crissy@thelittletheatre.com](mailto:crissy@thelittletheatre.com).