

# Frequently Asked Questions About Subscriptions

## ***What are the benefits of LTA subscriptions?***

Subscribers to our 7-show or 6-show series for 2023-2024 receive **preferred seating and substantial savings** vs per-show ticket prices and service charges. Subscribers selecting our pick-3 option receive their seating choices before the general public. All subscribers receive our deep appreciation for being valued community supporters of LTA!

## ***How long do I have to join as a subscriber?***

The Early Subscriber deadline is May 31, 2023. **After May 31**, all subscriptions will have a \$10 processing fee (per subscription) added. 7-show subscriptions can be purchased through August 12, and 6-show subscriptions can be purchased through September 30. *Renewing subscribers have until May 31 to have their 22-23 season seats for next year.*

## ***What decides when I see a production?*** (new subscribers)

Because the price of a subscription is based on the day of the week you'd like to attend - you choose the day of the week (Fridays for example) along with your seat preference, and we match it to the series that best fits your choices. This way your subscription will fall on the same place in the schedule of each show of the season.

**22-23 Subscribers** will have their seats automatically reserved pending renewal, or the end of the Early Subscription period. After May 31, unrenewed subscription seats will be released for potential purchase by new subscribers.

## ***How do I renew my subscription for the new season?***

Renewing your subscription has never been easier, faster, or more secure. Call the Box Office Monday thru Friday from 1 pm to 5 pm and renew by phone. No forms to fill out, no envelope or stamp needed. Of course, if you would prefer to use a form, please contact the Box Office and we will be happy to send it to you.

## ***How will I get my subscription tickets?***

Thanks to a major upgrade to our ticketing system, you will receive 23-24 tickets via email. Your confirmation email will have a link to view, print, or save your tickets.

## ***What if I don't use email, or can't print at home?***

Subscribers can contact the Box Office to arrange to have their ticket package held at our Will Call for pick up when they arrive for the first show of their subscription.

## ***What if I cannot attend a particular performance date?***

Exchange your ticket for another performance date of the same show, give it to a friend to enjoy, or donate it back to the theatre as a tax deductible contribution.

## ***How do exchanges work?***

Free exchanges are available for another performance of the same show, and need to be requested at least 24 hours before the original performance time. If moving to a more expensive performance, pay only the difference in ticket price. Contact the Box Office for full details.

## ***Are there refunds for unused portions of subscriptions?***

All ticket sales are final and we are unable to provide refunds once subscriptions are processed. If you cannot use your tickets for a show, please consider giving them to a friend to enjoy, or donating them back to the theatre. Exception: if a scheduled performance is canceled by LTA for any reason, we will offer you an exchange, refund, or donation option.

## ***What is the Mask policy at LTA?***

Masks are required only in the auditorium on performance nights and matinees. *Masks are optional in our lobby, Green Room, and restrooms.* This is subject to review and change at any time. Please visit [www.thelittletheatre.com](http://www.thelittletheatre.com) for the current status on our policy. To comment on this, or any other LTA policy, please email us at [AskLTA@thelittletheatre.com](mailto:AskLTA@thelittletheatre.com).

## ***Where can I park near LTA?***

Street parking is available surrounding the theatre. Be sure to check parking signs since some areas have time restrictions or are metered. The Capital One Bank (on the corner of Wilkes and S. Washington Streets) allows our patrons to use their parking lot when they are closed. Public parking garages can also be found on King Street.

## ***What public transportation options are there?***

The King St-Old Town Metro station is located on King Street, Old Town Alexandria's main street. Both Yellow Line and Blue Line trains stop at the station. You can also take the free King Street Trolley along the length of King Street to within a few blocks of LTA. Bikeshares are also available. More information is available online at [www.visitalexandriava.com/plan/maps-and-transportation/](http://www.visitalexandriava.com/plan/maps-and-transportation/)

## ***What if I lose or forget my tickets?***

Please contact the Box Office and we will gladly replace your tickets.

## ***More questions? Help is just a call or email away!***

Call the LTA Box Office at 703-683-5778 x1 or email Box Office Manager Jeffery Westlake at [boxoffice@thelittletheatre.com](mailto:boxoffice@thelittletheatre.com).