

Frequently Asked Questions About Subscriptions

What are the benefits of LTA subscriptions?

Subscribers to our 7-show or 6-show series for 2023-2024 receive **preferred seating and a substantial savings** vs per-show ticket prices and service charges. All subscribers receive our deep appreciation for being valued community supporters of LTA!

What are this season's subscription deadlines?

The Early Bird Subscription offer ends May 31, 2023. **After May 31**, you may still purchase or renew, but all subscriptions will have a \$10 processing fee (per subscription) added, plus any price increases that may be added for next season. **7 or 6 show subscriptions can be purchased through August 12.**

2022-23 Subscribers have their current seats automatically reserved, pending renewal or until June 11. **After June 11**, unrenewed subscription seats will be released for potential purchase by new subscribers. You may renew after June 11, but your previous seats will not be guaranteed.

How do I renew my subscription for the new season?

Renewing your subscription has never been easier, faster, or more secure. Call the Box Office Monday thru Friday from 1 pm to 5 pm and renew by phone. No forms to fill out, no envelope or stamp needed. Of course, if you would prefer to use a form, please contact the Box Office and we will happy to send one to you.

What decides when I see a production? (new subscribers)

Because the subscription price is based on the day of the week you'd like to attend – *you choose the day of the week* (Fridays for example) along with your seat preference, *and we match it to the series that best fits your choices*. This way your subscription will fall on the same place in the schedule of each show of the season (the 2nd Friday performance of every show, for example).

What is the difference between the 7-show and the 6-show subscription?

The 7-show subscription includes *A Christmas Carol*, the 6-show subscription, does not.

How will I get my subscription tickets?

Thanks to a major upgrade to our ticketing system in 2022, you will receive 2023-24 subscription tickets via email as soon as your order/renewal is processed. Your confirmation email will have a VIEW ETICKETS link to view, print, or save your tickets.

What if I don't use email, or can't print at home?

Subscribers can contact the Box Office to arrange to have their ticket package held at our Will Call for pick up when they arrive for the first show of their subscription.

What if I cannot attend a particular performance date?

Exchange your ticket for another performance date of the same show, give it to a friend to enjoy, or donate it back to the theatre as a tax deductible contribution.

How do exchanges work?

Subscribers may exchange their ticket for another performance of the same show, and need to be requested at least 24 hours before the original performance time. If moving to a more expensive performance, pay only the difference in ticket price. Contact the Box Office for full details.

Are there refunds for unused portions of subscriptions?

All ticket sales are final and we are unable to provide refunds once subscriptions are processed. If you cannot use your tickets for a show, please consider giving them to a friend to enjoy, or donating them back to the theatre. **Exception:** if a scheduled performance is canceled by LTA for any reason, we will offer you a exchange, refund, or donation option.

What is the Mask policy at LTA?

As of June 1, all public spaces at LTA, including the auditorium, are **Mask Optional**. Though now mask optional, we encourage and support those who choose to continue to mask while visiting our theater.

Where can I park near LTA?

Street parking is available surrounding the theatre. Be sure to check parking signs since some areas have time restrictions or are metered. The Capital One Bank (on the corner of Wilkes and S. Washington Streets) allows our patrons to use their parking lot when they are closed. Public parking garages can also be found on King Street.

What public transportation options are there?

The King St-Old Town Metro station is located on King Street, Old Town Alexandria's main street. Both Yellow Line and Blue Line trains stop at the station. You can also take the free King Street Trolley along the length of King Street to within a few blocks of LTA. Bikeshares are also available. More information is available online at www.visitalexandriava.com/plan/maps-and-transportation/

What if I lose or forget my tickets?

Please contact the Box Office and we will gladly replace your tickets.

More questions? Help is just a call or email away!

Call the Box Office at 703-683-5778 x1 or email Box Office Manager Jeffery Westlake at boxoffice@thelittletheatre.com.